

## **CIO Council Minutes**

November 30, 2006

1:00 p.m. – 3:00 p.m.

Judicial Branch Building, First Floor West Conference Room 165

### **Welcome and Introductions**

**Larry Murphy**

- Discussion of status of subcommittees. The Security Committee meets regularly and has good attendance from technical staff and others interested in security. Communication, Education and Emerging Technology, and Strategic Planning and Architecture meet only as needed.
- Security committee update – Lesa Quinn
  - The group is discussing proper use of state equipment at work and at home. A smaller group is working with DAS HRE on new employee training.
  - Laptop encryption does not mean that data cannot be intercepted when the laptop is in use over a wireless connection.
  - A presentation is planned.
  - Work is being done on a recommended form for checking out equipment.

### **Roundtable Discussion**

**All**

#### **Panel Discussion: Retention of IT Staff**

**Rich Jacobs, Dale Anthony, and Steve Gast**

- Jacobs  
Retention is helped by excellent managers, IPERS and other benefits, exciting projects, and agency culture.
- Anthony  
Hiring contractors as state employees helps retention, as does training, the ability to promote, team building, and a division of labor between business analysis and project management.
- Gast  
DOT has 100 people and low turnover. DOT has lots of projects, a “normal amount of discontent”. Benefits and the work environment contribute to retention, as do flexible schedules, educational assistance, opportunities for advancement, and a stable funding stream. Interns provide a source for new employees.

### **IT recruitment and current trends**

**Robert Half - Staff**

Discussion of how to access and retain IT talent.

- Most people are currently working. Robert Half recruits from people currently employed.
- The long term picture for IT is not optimistic – there are fewer people entering the market.
- Compensation includes salaries, bonuses, and things like flexible work schedules.
- It is important to keep employees challenged and trained.
- Interns can be a source of permanent employees.
- Turnover is increasing as the IT market heats up.

### **ICN Update**

**Dave Lingren**

Point to point.

Aggregating.

Internet transport – discount is accessing ICN Internet.

Pricing will be effective January 1, 2007.

## JCIO Update

**RJ Hellstern**

- PC Purchase: The RFP is out, vendor questions are being submitted and answered now. Test equipment next week. RFQ's are due and are expected to be wrapped up December 18.
- JCIO's are working with the TGB on the TGB annual report.

## Excellence in Government Technology Award

**Leann Jacobson, Technology Association of Iowa**

- Priorities
  - Workforce enhancement
  - Connectivity to resources
  - Community
- Create a positive environment for all who grow Iowa's economy through IT.
- Prometheus Awards have an on-line application at [www.technologyiowa.org](http://www.technologyiowa.org)

## ITE Update

**John Gillispie**

- ITE is working with the transition office.
- Conference rooms on A level will have Internet.
- The University of Iowa will be renting space at JFHQ.
- The Internet Explorer 7 certification from CGI AMS is due in a couple weeks.
- DNR will be moving from Groupwise to Exchange.
- Look for a press release regarding the school's out notification system expansion.

**Adjourned at 3 pm.**

### CIOs Attending

Last Name	First Name	Agency
Anderson	Jim	Ed
Anthony	Dale	DPH
Boccella	John	AG
Buchwald	Robert	IVH
Frederick	Leon	DPS
Gast	Steve	DOT
Gillispie	John	DAS
Hellstern	Robert	IWD
Huisman	Tom	DHS
Jacobs	Richard	IDR
McLaughlin	Timothy	DIA
Munson	Margaret	IUB
Murphy	Larry	Judicial
Naples	JoAnn	DNR
Quinn	Lesa	DPD
Roeder-Grubb	Laura	Human Rights
Schwartz	Leon	IPERS

### Others Attending:

Last Name	First Name	Agency
Fay	Greg	DAS
Groner	Phil	ICN
Lingren	Dave	ICN
Snyder	Bill	Judicial